



OTHERS SELL. **WE SOLVE.**

CASE STUDY

ENHANCING FIELD OPERATIONS

FOR HOOD RIVER COUNTY SHERIFF'S OFFICE WITH GETAC RUGGED TABLETS



CLIENT

Hood River County Sheriff's Office

INDUSTRY

Law Enforcement

THE CHALLENGE

The Hood River County Sheriff's Office needed a reliable solution for equipping its deputies with technology that could withstand harsh environments. Their existing devices were not rugged enough, leading to frequent breakdowns, data loss, and inefficiencies during field operations. The department required durable, high-performance tablets that could improve communication, data collection, and reporting, even in the most challenging conditions.

THE SOLUTION

GMI supplied the Sheriff's Office with Getac rugged tablets designed specifically for demanding environments. These devices are known for their durability, reliability, and advanced features that support law enforcement activities. The rugged tablets offer resistance to drops, vibrations, extreme temperatures, and water while providing secure data access, long battery life, and compatibility with law enforcement applications.

Key features of the Getac rugged tablets include:



Rugged Durability: Designed to meet MIL-STD-810H and IP65 standards, these tablets withstand the rigors of field operations.



Reliable Connectivity: With LTE and Wi-Fi capabilities, deputies can stay connected to dispatch and access critical systems in real time, even in remote areas.



High-Performance Processing: The tablets handle data-intensive applications such as GIS mapping, dispatch systems, and report writing tools.



User-Friendly Interface: The sunlight-readable touchscreen displays are optimized for outdoor use and can be operated with gloves, ensuring usability in all conditions.

IMPLEMENTATION

The deployment was phased to ensure smooth integration with existing systems and adequate training for deputies. GMI collaborated with the Sheriff's Office to configure the tablets according to their operational needs, from software setup to secure data protocols. The transition was efficient, and the new devices quickly became essential tools for deputies in the field.

RESULTS

- Increased Operational Efficiency:** Deputies can now complete tasks more effectively with reliable tools for real-time data access, communication, and reporting.
- Improved Data Security and Accuracy:** Secure access to critical systems reduces the risk of data breaches and ensures accurate field reporting.
- Reduced Downtime:** The rugged design of the tablets minimizes device failures, ensuring that deputies remain fully operational in any environment.
- Positive User Feedback:** Deputies have reported enhanced productivity and satisfaction due to the tablets' durability and ease of use.

CONCLUSION

The adoption of Getac rugged tablets has significantly improved the Hood River County Sheriff's Office's field operations. By providing deputies with durable, high-performance devices, the department is better equipped to maintain public safety, respond rapidly to incidents, and make informed decisions in real time. This case study demonstrates the value of rugged technology in supporting law enforcement personnel as they navigate the challenging environments they face daily.

CONTACT US

If you're looking for reliable, high-performance technology solutions for your organization, GMI is here to help. [Contact GMI](#) today to learn more about how Getac rugged tablets and other innovative products can enhance your operations.